

Short-Term Options for Transferring Formula from an ULTRAPAK® Bag while Cartons are Unavailable

Dear Nestlé Health Science Patient or Caregiver,

As a partner in your loved one's nutrition care, we know you rely on us to support your loved one's nutrition needs and we are grateful for the trust you place in us.

We regret to inform you that your home care provider may experience temporary out of stocks of your tube feeding formula through approximately June 2023. We understand having a constant supply of the formula your loved one needs is critical, and we sincerely apologize for this inconvenience. We are working hard to produce more formula as quickly as possible, and we will keep your home care provider up to date on when more formula will be available.

In the meantime, during this temporary situation, your home care may provide the same formula in a different packaging format so you can maintain your feeding regimen. We have provided the following suggestions for how to administer feedings with this new packaging.

Please consult with your healthcare provider to be sure which alternative option may be right for you.

Option 1.



Option 2A.

If using Gravity Bag:



Option 2B.

If bolus/syringe feeding:



For questions, please call the Nestlé Health Science Customer Support Line at 1-800-422-2752. Support is available Monday – Friday, 8 AM – 8 PM EST. If intolerance or discomfort occurs, notify your health care provider.

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